



## **Bento Bite – Frequently Asked Questions**

### **Q) What material is the Bento Bite made from?**

A) The outer case is ABS (extra tough plastic) and the inner tray and snack pot are Polypropylene (PP)

### **Q) Is it BPA free?**

A) Yes, all SMASH products are BPA free.

### **Q) What are the dimensions of the Bento Bite?**

A) 230mm wide x 65mm high x 1165mm deep

### **Q) What is the capacity of the Bento Bite?**

A) Bento Bite is 1100mL & Snack pot is 85mL

### **Q) What is included with the Bento Bite?**

A) Included in the Bento Bite outer case you will find:

- 1 x removable inner tray
- 1 x leak proof snack pot
- 1 x removable custom ice brick (under the inner tray)

### **Q) Is the Bento Bite leak proof?**

A) The outer seal on the Bento Bite is leak proof and the internal compartments are spill resistant (meaning food won't mix between compartments). To ensure a secure seal we recommend following these instructions when packing your Bento Bite:

- To ensure the lid closes securely and to prevent spills between compartments, allow a 5mm gap between your food and the top of the compartment when packing your lunch box.
- Remove any excess liquid from chopped fruit etc. before putting in the lunch box.
- While the Bento Bite is suitable for wet foods of a thick consistency, we recommend packing



runny wet foods (such as yoghurt and tinned fruit) in the leak proof snack pot included with your Bento Bite purchase.

- Not suitable for watery foods like soup or watery dressings.

**Q) Can I pack lunch in the Bento Bite and store it in the fridge overnight?**

A) Yes, the Bento Bite can be stored in the fridge overnight, however, extreme temperature drops can sometimes cause a vacuum seal with the lid and tray, so we recommend following these instructions:

1. If washing your Bento Bite tray directly before use, ensure the tray has cooled before filling.
2. Ensure food has cooled and is not hot when packing your Bento Bite.
3. Pat dry any moisture such as water or juices from the top of the tray and seal on the lid when you have finished filling the compartments.
4. Before placing in the fridge, close the lid to seal lunch box and keep food fresh, however do not click the clip closed. This will allow to the plastic and the seal to expand and contract with the temperature change inside the fridge and avoid creating a vacuum seal with the lid and tray. Click the clip closed once removed from the fridge.

***Lid should be closed as below and clip left open***



In the rare case you find that a vacuum seal is still causing the tray to adhere to the lid after following these instructions, we recommend checking your fridge temperature. Extremely cold fridge settings (almost at freezing point) can cause this vacuum seal.



**Q) Can the Bento Bite be put in the microwave?**

A) Yes, the inner tray and snack pot are microwave safe. The snack pot lid must be removed before microwaving. The outer case is NOT microwave safe.

**Q) How do I keep my lunch cool and fresh using the Bento Bite?**

A) Always use the custom internal ice brick to keep food cool and fresh. Simply follow these easy instructions for best thermal results:

1. Remove the ice brick, lay flat in the freezer and freeze overnight
2. Place back in your lunch box under the internal tray, in-line with the ice brick locator markings
3. Replace the internal tray back in place
4. For optimum temperature control, pack your Bento Bite in an insulated lunch bag.

**Q) Is there an insulated bag that the Bento Bite fits into?**

A) The Bento Bite fits into the Smash Light Lunch Bag and Smash Caddy Cold Box:

- Smash Light Lunch Bag is available from: ○ BIG W all year round ○ Coles all year round

**Q) Can the inner tray be removed?**

A) Yes, the inner tray can be removed for cleaning purposes.

**Q) What is the best way to clean the Bento Bite?**

A) To prolong the life of the product we recommend hand washing in warm soapy water and avoiding any abrasive soaps or scouring pads as this will affect the decal on the lid. After each wash we recommend the following:

- Allow the Bento Bite to dry thoroughly after each wash and store with the lid open.
- Allow the Bento Bite to cool after washing before filling the lunch box.



**Q) How do I remove stains from the seal on the lid?**

A) To thoroughly clean or remove stains from the seal on the lid, we recommend using a paste created of baking soda and water to rub over the seal – leave on overnight and then rinse and allow to air dry thoroughly.

**Q) Is it dishwasher safe?**

A) Yes, the internal tray and snack pot are both top rack dishwasher safe. Remove these items from the outer case before dishwashing. The outer tray is not dishwasher safe so hand washing is recommended.

**Q) Is the Bento Bite covered by a warranty?**

A) Yes, all SMASH products are covered by a 12-month manufacturer’s warranty which is redeemable at the place of purchase. Please retain all receipts as proof of purchase and present them to the retailer for claims.

**CARE INSTRUCTIONS:**

**OUTER CASE**



**INNER TRAY**



\*REMOVE FROM OUTER CASE BEFORE MICROWAVING  
\*PACK RUNNY WET FOODS IN LEAK PROOF SNACK POT PROVIDED FOR EXTRA PROTECTION.  
\*NOT SUITABLE FOR WATERY FOODS LIKE SOUP.